

Customer Service Agent (September – December 2019)

Description

We are now looking to recruit new English speaking members to join us as Customer Service (Operations) Agents for one of our clients to cover for the busy period until the end of the year.

Our client is a UK based company specialising in temporary hospitality staff. They connect hospitality venues and quality staff through an app powered by algorithms.

Using technology, they match skilled, experienced staff to jobs in restaurants, hotels and caterers, while offering better working conditions, value and quality.

Responsibilities

- ? Answering incoming queries via telephone and email
- ? Overseeing shift fulfilment and matching the right staff to the right shifts
- ? Completing required support work to pre-defined deadlines

Qualifications

- ? Excellent verbal and written communication in English
- ? Customer service experience will be considered an advantage
- ? Keen eye for detail
- ? Thrives in a fast-paced environment and can make sound decisions under pressure
- ? High energy level and are a 'glass half full' kind of person
- ? Empathetic and knows what goes into great service type of personality

Please note this role involves rotating shift and weekend work on rotating basis.

Job Benefits

- Good remuneration package with additional health coverage
- Job specific training
- Work in a multinational team of professionals across industries such as IT, Sales & Marketing and Customer Care
- Be a part of a dynamic team of young people in a friendly work environment

Please note that only successful candidates will be contacted.

Employment Type

Full time

Beginning of employment

Immediately

Duration of employment

Temporary employment

Date posted

September 12, 2019