

## Skype for Business and Telephony Specialist

### Description

We are now looking to recruit new members to join our Sofia office as Skype for Business and Telephony Specialist.

### Responsibilities

- Administration, maintenance and monitoring of the Microsoft Skype for Business environment
- Administration, maintenance and monitoring of videoconferencing environment
- Provide hotfixes, service packs, and other scheduled maintenance activities
- Implementation of new features and solutions in the Skype for Business environment
- Strategic development of managed services, provision of new functions and enhancements
- Acquisition and planning of subject-related activities, projects and subprojects, creation of project plans
- Creation and maintenance of documentation
- Support of other colleagues in the project and operational area

### Qualifications

- Deep knowledge in Unified Messaging and Videoconferencing solutions, especially Microsoft Skype for Business, Microsoft Cloud Services and Microsoft Teams
- In-depth knowledge of MS Windows client and server systems
- Knowledge of Microsoft SQL, Active Directory and IIS
- Knowledge of analogue telephony is an advantage
- Programming skills are an advantage
- Knowledge in ITIL
- Very good English knowledge in spoken and written/ German is a plus
- Team player
- Customer centric and solution oriented thinking
- Willingness to service-oriented working hours (on call duty)

### Job Benefits

- Good remuneration package with additional health coverage
- Job specific training
- Work in a multinational team of professionals across industries such as IT, Sales & Marketing and Customer Care
- Be a part of a dynamic team of young people in a friendly work environment

Please note that only successful candidates will be contacted.

### Employment Type

Full time

### Beginning of employment

Immediately

### Duration of employment

Permanent employment

### Working Hours

Monday to Friday; 10 am – 7pm

### Date posted

September 12, 2019